TERMS AND CONDITIONS

1. A copy of The Washing Basket Limited's Full Terms & Conditions of Trade and Service are available to view and download our website **www.thewashingbasket.co.uk**
2. A full list of the services provided by The Washing Basket Limited is available on our website: **www.thewashingbasket.co.uk**
3. All pricing is correct at the time of publication.
4. All prices are inclusive of VAT at the appropriate rate prevailing at the time of publication.
5. All prices are subject to change at the sole discretion of The Washing Basket Limited.
6. The Washing Basket Limited's minimum charge for wash, tumble dry and fold is £18.75 – which is equivalent to our 6 kilograms charge. If the items are also required to be pressed, then the minimum charge rises to £23.60. This is equivalent to our 6 kilograms charge. These charges apply even if the weight of the items to be laundered and pressed are less than 6 kilograms.
7. All services are to be paid in advance at time of drop-off.
8. The Washing Basket Limited reserves the right – at its sole discretion, to alter, amend, adapt, or suspend any of the services and offers for customers, at any time.
9. The Washing Basket Limited only accepts electronic payments – either via debit or credit card or by BACS or Faster Payments Bank Transfers.
10. All items are weighed at time of drop-off in the presence of the customer.
11. All items are decanted to a standard bag/basket for the purpose of weighing to confirm the costs of laundering.
12. All weighed items are rounded up and charged to the nearest full kilogram.
13. For washing, tumble drying and folding service washes there is single pricing structure by kilogram commencing at 6 kilograms and moving upwards in full kilograms. Therefore, all weights are rounded up to the nearest full kilogram.
14. For washing, tumble drying, pressing, and folding service washes there is single pricing structure by kilogram commencing at 6 kilograms and moving upwards in full kilograms. Therefore, all weights are rounded up to the nearest full kilogram.
15. For the pressing only service there is single pricing structure by kilogram by kilogram commencing at 6 kilograms and moving upwards in full kilograms. Therefore, all weights are rounded up to the nearest full kilogram.
16. All other items are charged a per item rate as detailed on the Washing Basket Limited Price Lists and Tariff Board.
17. Formal Shirts and Blouses are no longer included within weighed service washes.
18. Formal Shirts and Blouses will be removed from service washes prior to initial weighing and the relevant charge per Shirt/Blouse will be levied dependent on the required finish – Press & Hang or Press, Fold and Bag.
19. All Charges for Formal Shirts and Blouses are detailed in this Price List,
20. The Washing Basket Limited reserves the right to vary or withdraw the current "Five Shirts for £11.99" laundering offer, at its sole discretion, at any time.
21. The Washing Basket does not clean hollowfibre pillows.
22. The Washing Basket Limited supply the laundering and pressing services to the customer from the date the items are dropped-off until The Washing Basket have completed the agreed and paid for services.
23. The Washing Basket Limited supply the laundering and pressing services to account collection and delivery customers from the date the items are collected until The Washing Basket Limited have completed the agreed and paid for services and delivered all freshly laundered items back to the customer.
24. The timings for completing all agreed laundering and pressing services is between 3 and 7 working days from weighing and acceptance of the items required to be laundered or pressed by The Washing Basket Limited.